

Terms

Cancellation Policy

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Unfortunately, I have had to introduce this policy due to a number of cancelled or no show appointments. Which, I have been unable to offer to another person due to the very short notice given. Please give as much notice as possible if you would like to change or cancel your appointment. The notice time is 48 hours. Less than 48 hours notice might mean that you are charged 50% of the treatment value. No show or notice might mean being fully charged.

I would appreciate payment after your treatment is completed either by cash or bank transfer. If you cannot pay for your treatment when completed the transfer will need to be visible in my bank account within 48 hours. There may be a late payment charge to cover my additional time if this is not adhered to.

Thank you for your understanding and support, it is appreciated.

Helen x